Municipal Turn-Around Template: pre-2011 priority areas : select your key levers for change

							Unblocking Action		Buc	lget
No.	Priority Turn Around Focal Area	January 2010 (Current Situation/ Baseline)	Target for December 2010 (Changed Situation)	Project Status (Current Status & Relevant Expenditure)	Municipal Action	Indicators	Needed from other Spheres and Agencies (e.g. intervention or technical support)	Human Resource allocated	Allocated	Projected
1.	Basic Service Delivery									
1.1	Access to water • Bulk	 Ageing of bulk water mains, mechanical & electrical failures in the pump stations and plants. Inadequate storage facilities. Outdated technology in terms of quality monitoring, demand & supply. Inadequate water loss 	 Installation of 0,5% of bulk mains, adjustment of O&M budget to reduce mechanical & electrical failures. Research & conduct study from neighbourin g municipaliti es. Installation of six bulk & six zonal 	 Appointment of service providers for bulk water mains, in terms of budget adjustment awaiting for Council resolution. Continuously water interruptions. Sourcing funding for appointment of service provider Tendering 	 Introduce demand based water management Installation of bulk water meters. Procure Baste Available Technology. Introduce planned maintenance Replacement of aged infrastructure 	 Continuou s water supply. Demand balances with supply. Accounted water. Access to free basic water. 	 MIG & External loans, DWEA, Department of Human Settlement. MIG, External loans, Department of Human Settlement External loans External loan. External loans Anglo Coal, Municipality Municipality 	 Lack of skills. Lack of retention skills personnel. Alignment of organogram in line with the Departmenta I Operations. Recruitment of registered Professional Engineers. Lack of commitment and dedication to 	R21,000,000 R0 R600,000	R40,000,000 R100,000,000

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		management plan.	meters. > Expansion of reclamation of plant.	stage > Planning & design. > Construction stage.	 Enforce discipline and regular training of employees. 		> NDM	operations (Incentives). ➤ Training.	R0 R240,000,000	R3,500,000 R240,000,000
			installation of water mains						R1,200,000	R10,000,000
	• Conne ctor	 Ageing network (AC Pipes). Eradication of 	Replace 10% of AC pipes.	 Appointment of contractors. Appointment of service provider. Appointment 	 Introduce centralized 	 Continuou sly water supply 	External loans & NDM.	 Lack of technical skills. 	R3,800,000	R12,400,000
	Reticul ation	provision of basic water supply. Outdated technology. Insufficient	 0,5% provision of basic water supply. Upgrade existing 	of service provider Drafting zero based budget. Appointment of contractors	computer monitoring management . Replacement of aged	interruptio n. Less water interruptio ns.	& external loan. > External loans. Income. NDM.	 Training of personnel. Lack of financial skills. Lack of 	R2,000,000	R20,000,000
		budget to implement maintenance plan. Inadequate water loss	telemetry system. Budget adjustment to implement	 Contractor on site. Appointment of Service Provider. Contractor on site. 	infrastructure systems. > Standardize isolation valves and replace aged		 External loans & NDM. External loan, NDM. External loan & 	appointment of qualified & experienced personnel. Lack of incentive action	R600,000	R10,000,000
2		management plan. Lack of isolation valves.	maintenanc e plan. Installation of six bulk & six zonal		infrastructure . Introduce team building		NDM.	plan.	R7,500,000	R18,000,000

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		 Installation of pressure reducing valves. Unaccounted 	meters. > Install 15% of isolation valve. > Installation		sessions.					
		water usage (water	of 0,5%						R1,200,000	R8,000,000
		meters) bulk & zonal water meters.	reducing valve. Installation of						R1,500,000	R5,000,000
			approximat ely 10% meters						R500,000	R2,000,000
									R500,000	R12,000,000
1.2	Access to sanitation • Bulk	 Ageing of bulk outfall sewer mains. Mechanical & 	 Upgrading & replaceme 	 Appointment of service provider. 	 Upgrade purification plants. Procure 	 Less sewer spillages. Clean 	 MIG, External loan. MIG & 	Lack of technical skills.	R4,500,000	R24,000,000
		electrical failures in the pump stations, waste water	nt approximat ely 3% of bulk outfall sewer	Contractor on site.Appointment of service provider.	Baste Available Technology. Install overheads	water & complianc e with regulation	external loan. External loans. External	Training of personnel. Lack of	R33,500,000	R600,000,000
3						•	•			

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		treatment plants. Inadequate emergency ponds in terms of electrical & mechanical failures. Outdated technology in terms of quality monitoring & capacity.	mains. > Upgrading of mechanical & electrical failures by 50%. > Installation of stand-by generator by approximat ely 3%. > Research & conduct study from neighbouri ng municipaliti	Sourcing funding for appointment of a service provider.	electrical lines to prevent theft. Legalize treatment works. Introduce planned maintenance .		loans & NDM	appointment of qualified & experienced personnel.	R0	R11,000,000
	Conne ctor Reticul ation	 Ageing network. Outdated technology. Insufficient budget to implement maintenance plan. Inadequate 	 Quantify the aged network. Provision of 200 VIP 5% new erf connection s. Research & conduct a study from 	 Complication of technical report & business plan. Contractors on site. Engagement with DWEA & neighbouring municipalities. Drafting maintenance plan. Appointment of service 	 Replace cast iron lids with concrete lids. Upgrade bulk lines. Introduce planned maintenance 	 Less sewer spillages, improve health & hygiene. Access to basic sanitation. 	 MIG, NDM & external loans. MIG & NDM. Income & DWEA. Income. NDM, Department of Human Settlement, MIG. 	Lack of technical skills. Lack of training of personnel. Lack of financial skills.	R0 R5,600,000 R0	R3,000,000 R30,000,000 R800,000

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		outfall sewer lines. Monitoring & controlling of sewer spillages. Lack of community awareness – in terms of usage.	neighbouri ng municipaliti es. Installation of approximat ely 10% outfall sewer lines.	providers. > Appointment of service provider. > Busy organizing meeting. > Drafting zero based budget. > Request for professional			External loan & NDM. DWEA & income. Income & loan. NDM & external loan.	Lack of incentives action plan.	R0 R2,500,000	R1,000,000 R18,000,000
		 Lack of preventative maintenance plan. Vandalize / stealing of 	 Procuring sewer jet machine. Engage DWEA to assist in 	provider.					R2,000,000	R8,000,000
		cast iron manhole covers / frames & lids.	Community Awareness Campaign. Require additional funding. Sourcing						R0 R5,400,000	R5,000,000 R10,800,000
			funding.						R0	R28,000,000
1.3	Access to electricity	Old and aged	1. Can			1.Replace bulk	1. DBS	1. lack of		

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	• Bulk	infrastructure. 2. Bulk network overloaded(Al located NMD exceeded) 3. Copper theft 4. Unauthorised connections 5. Lack of adequate maintenance 6. Lack of resources	achieve only 15% 2. Can achieve only 16% 3. Can address 20% (On substation only) 4. Can address 20% of unauthorise d			cables.(Dixo n/Del Judor, Blanchville/ Grobler, MinervaSub 1 and 2, Springbok/I mpala). Replacemen t of Switcgears (Blanchville, Ferrobank, Ringsub 4) 2.Increase NMD on(Doornpoort Sub, KwaGuqa 132KV, Ogies) 3.Permanent guards on all Substations	A 2. Esko m 3. SAP S 4. SAP S	artisan Lack of specialised skill Lack of training.	1. 10.5m 2. R0 3. R0 4. R0 5. R14m 6. R0	1. R1b 2. R1b 3.200k/m 4.R200k/m 5.R20/yr 6. R0

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			5. 20% can be achieved. 6. 8% can be achieved			4.Removal of illegal connections (KwaGuqa old and new extensions, Phola, Thubelihle, Santa Village) 5. Drafting and implementin g maintenance plan. 6. Lack of specialized equipment and vehicles				

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	House hold conne ctions	Of 65k household 28k still need to be electrified. 1.Lack of maintenance. 2.Old and aged infrastructure 3.Lack of resources 4.Damaging of poles	8% Of the 28k will be electrified.			Electrification of Empumelelw eni&Masakh ane, 1.Greater Emalahleni 2. From what is reported only 50% can be attended to. 3. On replacing improvemen t of 8% 4. Greater eMalahleni				
			1. 50% to be							

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			covered on maintenanc			Entire				
	Streetl		e.			eMalahleni				
	ights/ Highm		2. 20% installation							
	ast lights		of old poles.							
			3. 15% to be							
		1.Lack of	reached on							
		maintenance	resources							1.R3m
		2.Old and outdate infrastructure	4.20% installation of old poles						1. R1,2m	2.R1m
			old poles						2. R600k	3.R1m
									3. R200k	
			1.Can cover							
			50% of maintenance							

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			2. 50% to be covered on upgrading							
	Traffic lights									
									1.R0	1. R3m 2. 3.5m
									2.R0	

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1.4	Refuse removal and solid waste disposal	Refuse collection is only done in all formal residential areas and businesses because of good road and other infrastructure.	Consistent cleaning of illegal dumping spots in informal settlements.	One FEL and 3 x Tipper trucks used to clean illegal dumping spots in the whole of Emalahleni – Budget forms Part of the entire waste management OPEX. An old TANA landfill compactor has become	Budgeting and request for funding to purchase equipment and appoint staff.	Adherence to the illegal dumping cleaning program of 2 x a month in all informal areas in order to ensure a cleaner environment.	Funding to purchase equipment and initiate other community projects aimed at extending the service to the informal settlements. Development of road infrastructure in	8 x drivers for operation of equipment.	Part of the waste management OPEX.	Additional +/- R5.5 million for this project is needed.

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		Insufficient resources for waste disposal creating health hazards more often.	Budget to purchase landfill equipments	obsolete and too expensive to repair. No FEL and tipper truck to do the disposal works.	Budgeting and request for funding to purchase Landfill equipments (Landfill compactor, FEL, Tipper and water tanker)	Maintenance of the waste disposal site according to permit requirements	informal settlements to enable the provision of the service. Funding to purchase equipment and initiate recycling programs.	One spotter person, FEL driver and tipper driver.	Part of the waste management OPEX	An additional R5.3 million required
		Inefficient collection of refuse in all formal settlements due to shortage of operational vehicles		Less than 60% of available refuse removal fleet is used for collection instead of at-least 85% due to repair and maintenance challenges in the transport	Develop and implement an effective repair and vehicle	Improved refuse collection vehicle availability and efficient and effective refuse collection	Technical	None		Funds cannot be determined for this project.

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			Increase the availability of equipment for refuse collection to be done by the Transport department of the municipality	Department of the municipality.	maintenance plan by the transport department in order improve vehicle availability.	service.	support in terms of providing qualified mechanics and transport administrators to bring about solutions to the challenges in the transport system. Implementation of an effective maintenance plan.		Part of the waste management OPEX	
1.5	Access and maintenance of municipal roads	Surface: Class 2 Roads: Minor potholes, edge failures, layer failures showing, cracks	Surfaced: Class 2 & 3: Minor potholes reduced and manageable. Other failures	Patching: 40% 15 000m ² of 42500m ² R1,7m		Potholes: 100 000m² Resealing: 100km Gravel roads	Public Works : Road and Transport : control of traffic volumes	6 Technical Supervisors (HOD, SH, Tech + Supervisors)	Gravel : R2,6m Patching:	3.6m for 3 graders 4m for 10 Trucks

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		and rutting. High volume of traffic and overloading, stormwater management. Class 3: Minor potholes, cracks and rutting. Class 4: Major potholes and major failures. Class 5 Roads: Major potholes and major failures. Paved: Class 4 & Class 5: Washed off and sagging, undulation. Gravel roads Mostly	resealed ± 15km. Class 4 & 5: Reconstruction up to the available budget 10km. Paved: Nothing. Gravel roads: 100km of 330km will be graded and re- graveled defending on the availability of machinery and budget.	Grading: 4 % 9km of 330km R79,000-00 Resealing: 0 % of 15km Reconstruction and upgradings: 0% of 10km Paved: 0%		: 250km Paved roads: 3km	Cogta: MIG Funding NDM: Funding and capacity.	1 Foreman 3 Driver team leaders 13 labourers	5,7 Resealing: 8,4m Reconstruction: 10m	1m for 2 Loaders 1,5m for 1 loader 10,1km 25m 75m 100m

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		inaccessible due to loss of gravel.								
1.6	Formalization of informal settlements	Formalization of 39 informal settlements, housing some 22 810 households	Township establishment of the following areas: Empumelelwen i – 6 000 stands Mpondozanko mo – 250 stands Phola Ext 2 & 3 – 1000 stands Feasibility study at Vosman sandpits	3000 stands created in Empumelelweni at the expenditure of R2 million	Additional budget allocations	Completion of town planning processes per township per quarter	Funding from the Provincial Human Settlements department	4 x Town planners 4 x Land Use Officers 4 x Housing Practitioners	R6.6 million	

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1.7	Access to Housing House hold backlo gs	Erection of 2865 housing units	2003 housing units completed as at end February 2010. expenditure todate is at R76 842 747.24	Completion of the remaining 862 units.	Offering administrative and technical support to the projects.	Completion of 300 units per quarter	Continuous technical support from Province and early release of housing subsidies.	7 x Housing Practitioners 3x Building Inspectors 2x Data Capturers	R113 343 593.60	
1.8	Relev ant infrastr ucture (intern al servic es) Disaster									
1.0	Disaster management Disast er manag ement									

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	plans									
1.9	Indigent Register Updated	Indigent re- application assistance process very slow and cumbersome.	11 500 indigents receiving indigent assistance.	Indigent assistance underway	Speed up indigent assistance programme. Encourage Ward Committees' involvement in the indigent process.	Assisted and qualified 11 000 indigents with Free Basic Services.	Approval to be granted for use of portion of indigent funding to increase capacity to review and increase number of indigents.	3 x Social Workers.	Part of the grant received from government.	
2.	Public Participation									
2.1	Functionality of Ward Committees	All wards are functional	To have senior officials deployed to Ward Committees to be resource persons		To deploy officials to Ward Committees	Reports on issues from Ward Committees submitted to Council.	Training of Ward Committee members.	Community Participation & Communicatio n Unit	R440000	R500000
2.2	Broader public participation policies and	Plans available. Draft Policy for broader public	Public Participation Policy approved and		None	Submit report to Council and get	Resolution approving broader public participation	Community Participation & Communicatio	R000	R000

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	plans	policy available	implemented.			approval	policy available	n		
								Unit		
2.3	Public Communication systems	Usage of Print & Electronic media, flyers, public hailing and notices ob billing statements & municipal notice boards	To have a radio slots once per quarter for the Executive Mayor		Enter into an agreement with SABC and local radio stations	Agreement with SABC and local radio stations signed and implemented.	None	Community Participation & Communicatio n Unit	R320740	R400000
2.4	Complaints management systems	None	To have a functional complaints management system		Reports about the research of complaints management system submitted to management	Complaints Management System approved and functional.	None	Community Participation & Communicatio n Unit	R000	R200000
2.5	Feedback to communities	Ward Committee meetings, Community outreach meetings, IDP Indaba, Budget Indaba, Ward Committee Summit & IDP Forum.	Involvement of sector departments in the local public participation meetings.		Facilitate quarterly IGR meetings with sector departments on municipal developmental programmes,	Number of meetings held. Reports from the meetings.	Sector department to appoint coordinators or personnel responsible for municipal programmes.	Community Participation, IDP Manager, Office of the Speaker and Communicatio ns Manager.		

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3.	Governance									
3.1	Political Management and Oversight									
3.1.	Stability of Councils	Council meetings held as scheduled. Standing rules of order available	None		None	None	None	None		
3.1.	Delegation of functions between political and administration	Register of Delegated Powers, Statutory powers and functions available.	None		None	None	None	None		
3.2	Administration									
3.2.	a) Recruitment and selection policies and procedures	*Policy for Employment practices in place	None	None	None	None	None	N/A	N/A	

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	developed									
		*Recruitment and selection procedure in place	Reviewed Recruitment & selection procedure	*Obtain mandate from Council on proposed reviewed Recruitment & selection procedure	Agreement reached with labour	None	Members of Local Labour Forum	N/A	N/A	
		Collective Agreement on Disciplinary Procedure		*Consultation with Labour on proposed reviewed Recruitment & selection procedure *Obtain mandate from Council on proposed suspension procedure	Agreement reached with		Members of			

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	b) Policy on			*Consultation with Labour on proposed suspension procedure	labour	None	Local Labour Forum	N/A	N/A	
	suspension of employees developed		Internal Collective Agreement on suspension procedure							
3.2.	Vacancies (Top 4- MM, CFO, Planner, Engineer)	Filled	None	None	None	None	None	None	None	None
3.2.	Vacancies other S57	Director: Administration & Resource Management	Vacancy to be filled	*Advertisement *Interviews	Appointment of Director	None	Members of the Mayoral Committee	746,589.89	746,589 89 plus average of CPI percentage	Director: Administration & Resource Management

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3.2.	Top 4 appointed with signed Performance Agreements	Three (3) Signed Performance Agreements	One (1) Performance Agreement to be signed	The Municipal Manager and the Director must enter into performance agreement	Signed Performance Agreement	None	None	N/A	N/A	Three (3) Signed Performance Agreements
3.2.	All S57 with signed performance Agreements	Three (3) Signed Performance Agreements	Two (2) Performance Agreement to be signed	The Municipal Manager and the Directors must enter into performance agreement	Signed Performance Agreements	None	None	N/A	N/A	Three (3) Signed Performance Agreements
3.2. 6	Organisational Performance Management System developed	Balance score card adopted by Council	PMS cascaded to Sectional Head level	PMS only applicable to S57 employees	Review of the Municipal Scorecard	Reviewed scorecard adopted	Capacity building on PMS	1 PMS manager	R156,762	R250,000
3.2. 6	Skills development plan for employees	Workplace Skills Plan	Quarterly Training Report	Implementation of Workplace Skills Plan	Number of beneficiaries trained	None	Members of the Local Labour Forum	R1 134 852.00	1% of the salary budget	Workplace Skills Plan
3.3	Labour Relations									

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3.3.	a) LLF meetings convened as planned	LLF meetings convened as planned	None	Approved LLF dates by Council	Monthly meetings	None	Members of the Local Labour Forum	N/A	N/A	LLF meetings convened as planned
	b) Organisational rights procedure developed	Main Collective on Organisational Rights Agreement	None	None	None	None	None	None	None	Main Collective on Organisational Rights Agreement
4.	Financial Management									
4.1	Revenue enhancement programme developed	Current average payment rate: 82.82%	Average payment rate of 84.00%		Monitoring of cut off actions Establishment of cut off task team Awarding of quarterly prices – accounts settled in full		All Directorates	9	R750,000	R100,000

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					Ward meeting program					
					Normalization of meter installations (IBS)					
4.2	Debt management programme developed	Partially developed debt management program	Appointed service provider with debt management system		Re-structure Debt Collection Section Appointment of Debt Collector		Restructuring of personnel structure by Directorate Admin & Resource Management	9	R2,4 m	R3 m p.a.
4.3	Cash flow management model developed	Developed		None						
4.4	Funding Plan shows capital expenditure			None			Technical Support in terms of capital expenditure plan			
4.5	Clean Audit plan developed	Clean Audit for 2008/2009 obtained	Clean Audit for 2009/2010	None	Training on all accounting standards	Clean Audit report	Funding for training of personnel	8		
4.6	Submission of Annual Financial	Submitted on time	Submission by 31 August	None	Ensuring that financial controls	Submission of financial		8		

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No.									Allocated	Projected
	Statements		2010		are adhered to	statements timeously				
4.7	% MIG expenditure by end of financial year									
4.8	Asset management register developed.	Asset Management Policy	Implementation of GRAP 17		Service Provider appointed to assist the Municipality	Proper Asset Register	Training on GRAP 17	4		
4.9	Supply Chain Management policy applied in a fair and transparent manner (e.g. open tenders, Bid Adjudication committee established.	Supply Chain Management Policy in Place All tenders treated fairly in transparent manner All three Bid Committees in Place								

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No.						Indicators			Allocated	Projected
5.	Local Economic Development									
5.1	Development of the LED Strategy	No LED Strategy	LED strategy to be finalized and adopted by council.	Council has approved that the LED Strategy be developed	Formulation of the project management task team The strategy be developed internally and consultants to be used where necessary. Communication with other relevant	Adopted LED strategy.	Support from DEDET, COGTA,SALG A, DBSA & GTZ	MMC: LED LED Manager and LED Officer & Youth Manager	Nothing	R1 000 000

No.	Priority Turn Around Focal Area	January 2010 (Current Situation/ Baseline)	Target for December 2010 (Changed Situation)	Project Status (Current Status & Relevant Expenditure)	Municipal Action	Indicators	Unblocking Action Needed from other Spheres and Agencies (e.g. intervention or technical support)	Human Resource allocated	Bud	lget
									Allocated	Projected
					stakeholders					
5.2	Development of a credible & implementable IDP	The municipality has a credible IDP The current draft IDP has been finalized. There is no baseline information to inform project planning Sector plans are outdated and therefore needs to be reviewed The IDP is not aligned with the budget Internal participation in the IDP process IDP information is not sent to all municipal officials	Put an Information Management System		The municipality will link the IDP process and the budget process Update all key sector plans. Develop an IDP awareness campaign for internal purposes. The municipality must appoint an IDP Officer/Coordina tor		The Mayors Forum to table the IDP process in their meetings	IDP Manager	R200, 000.00	R1 mil

	Priority Turn Around Focal Area	January 2010 (Current Situation/ Baseline)	Target for December 2010 (Changed Situation)	Project Status (Current Status & Relevant Expenditure)	Municipal Action	Indicators	Unblocking Action Needed from other Spheres and Agencies (e.g. intervention or technical support)	Human Resource allocated	Budget	
No.									Allocated	Projected
		The preparation of the SDBIP is not linked to the IDP								
5.3 Spatia	ıl Planning									
	Geographic Information systems	Valuation Data	GIS	Outdated electronic information	Tender for Service provider	Operational GIS	DBSA, COGTA,	none	nil	R2 000 000
					Human Resources					